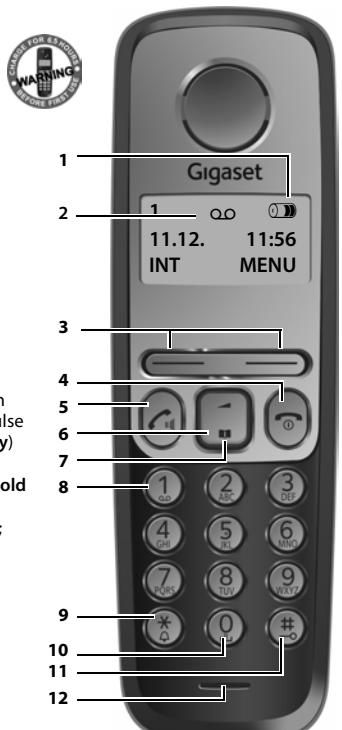
Gigaset A130/AL130A/A230/AL230A

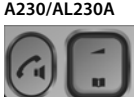
The handset at a glance

1 Charge status of the batteries:
(flat to full)
flashes: batteries almost flat
flashes: charging
2 answer machine icon
3 Display keys
4 End call key and On/Off key
5 Talk key/Handsfree key (handsfree mode A230/AL230A only)
6 **Control key** ([◆])
7 **Directory key** (press down on the control key)
8 **Key 1**
Open the answer machine / network mailbox
9 **Star key**
Ringers on/off (press and **hold**); with an open connection: switch from pulse dialling to tone dialling (press **briefly**)
10 **Key 0/recall key**
Consultation call (flash): press and **hold**
11 **Hash key**
Keypad lock on/off (press and **hold**); toggles between upper/lower case and digits; inserts a dialling pause (press and **hold**)
12 Microphone



A130/AL130A

A230/AL230A



Please note

New messages in the calls list/answer machine list/network mailbox list (➔ page 8) are indicated in the display by the message **New messages**.

Display keys:
Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
INT	Call other registered handsets ➔ page 11.
MENU	Open main/submenu (see menu overview ➔ page 16).
↩	Go back one menu level.
◆	Scroll up/down or adjust volume with [◆].
◆	Move cursor to left/right with [◆].
C	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: **0845 0318190** (local call cost charge)
Service Centre IE: **0818 200 033**

Please have your proof of purchase ready when calling.

ECO DECT

During a call, the level of the handset's radio signal adjusts automatically according to the distance between the handset and base station: the shorter the distance, the lower the signal strength (radiation).
The handset's radio signal is switched off when it is in standby mode. The base station, however, maintains contact with the handset with fewer radio signals.
In addition, the base station radio signals are switched off when the **No Radiation** setting is enabled.

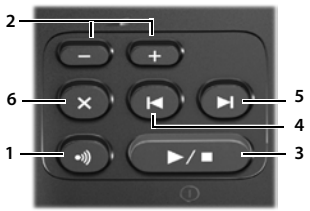
MENU ▸ Settings ▸ OK ▸ Base ▸ OK ▸ ECO DECT ▸ OK ▸ No Radiation ▸ OK (✓ = radiation switched off, icon **E⁺** in the left-hand corner of the display)

Please note

- All registered handsets must support this feature.
- For quick connection of incoming calls the handset repeatedly switches to reception mode for short periods. This increases energy consumption and therefore reduces the standby and talk times.

The base station at a glance

Base AL130A/AL230A



Base A130/A230

1 **Registration/paging key:**
Search for handsets (press **briefly**, "Paging" ➔ page 10).
Register handsets (press and **hold** ➔ page 10).

2 **Volume keys:** (– = quieter; + = louder)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer melody volume.

3 **Play/Stop key:**
Switch answer machine on and off (press and **hold**);
play back new messages from answer machine (press **briefly**);
during message playback: cancel playback (press **briefly**).
Lights up: Answer machine is activated.
Flashes: You have at least one new message or a message is played back or being recorded.
Flashes very quickly: Full memory.

During message playback:

4 Skip to the start of the current message (press once) or go to the previous message (press twice).

5 Go to the next message.

6 Delete current message.

Safety precautions

Warning

Read the safety precautions and the user guide before use.
Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only **rechargeable batteries** that correspond to the **specification** (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- Emergency numbers cannot be dialled if the keypad lock is activated!

Frequently asked questions

Q: There is no dial tone.
A: Press call button for 2 seconds (long press) to obtain dial tone.
A short press opens the redial list.

Q: The line is crackling / not clear.
A: Have you used the new line cable provided? Please do not use an old cable.

Q: The display is not clear / seems to be broken.
A: The display is protected by a plastic film, please make sure you have removed the protective film.

Q: The handset is not registered.
A: If your handset is not registered, please follow the Registration handset procedure (➔ page 10).

Q: The caller ID is not working.
A: Have you subscribed to this service (CLIP) from your provider?

Please check:

Have you used the phone cord supplied ☐
Have you fully inserted the power cable into the base station ☐
Have you inserted the batteries correctly ☐
Have you charged the batteries for 6.5 hours ☐
Have you set up the Date/Time ☐

To download the latest manuals, visit our web-site: http://www.gigaset.com

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal: http://www.gigaset.com

If you have problems setting up or operation this product please call

GIGASET UK HELPLINE 0845 0318190
GIGASET IRL HELPLINE 0818 200 033

Product may not be fully compatible with the national telephone network.
It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).
In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

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Issued by
Gigaset Communications GmbH
Frankenstr. 2a
46395 Bocholt
Germany

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www.gigaset.com
This user guide is made from 100% recycled paper.

First steps

Check the pack contents

One Gigaset A130/AL130A/A230/AL230A base station, one mains adapter, one Gigaset handset, one phone cord, two batteries, one battery cover, one user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with mains adapter for each additional handset.

Setting up the base station and charging cradle (if included)

- Set up the base station at a central location on a flat, non-slip surface in your house or apartment. You can also mount the base station and charging cradle on the wall.
- Pay attention to the range of the base station. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.
- The base station and charging cradle are designed for use in enclosed dry rooms in a temperature range of +5 °C to +45 °C.
- **Care:** Wipe down the base station and handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.
- The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the risk of marks on the surfaces cannot be completely ruled out.
- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

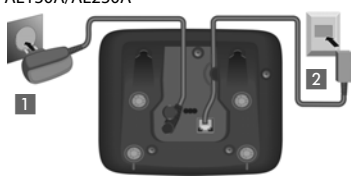
- **First** connect the mains adapter 1.
- **Then** connect the telephone jack 2 and insert the cables into the cable ducts.

Please note:

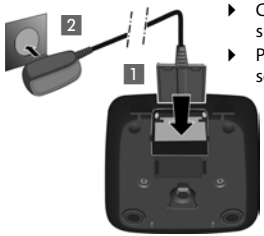
- The mains adapter must always be connected, as the phone will not operate without mains connection.
- Use only the mains adapter and phone cord supplied. Pin connections on telephone cables can vary.
- The answer machine (AL130A/AL230A only) is ready for use approx. 30 seconds after the base has been connected.

A130/A230

AL130A/AL230A

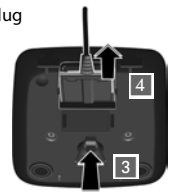


Connecting the charging cradle (if included)



- Connect the flat plug to the power supply 1.
- Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 3 and disconnect the plug 4.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable **batteries** recommended by Gigaset Communications GmbH (→ page 13), i.e. never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

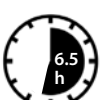
- Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.

- First insert the battery cover at the top ⓐ.
- Then press the cover ⓑ until it clicks into place.
- To reopen the battery cover, grip into the cavity on the casing, then pull the battery cover in an upward direction.

Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged and discharged.



- Charge the handset in the base for **6.5 hours**.

Please note

The handset must only be placed in the designated Gigaset base or charging cradle.

- After charging the handset for the first time, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

- The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again. The internal handset number appears in the top left of the display, e.g. **1** (→ page 1). However, if a handset is not registered with the base (**Register HS** or **Put into base** is displayed), please register the handset manually (→ page 10).
- If you have purchased multiple devices, you can upgrade your Gigaset to a cordless PABX by registering **all** A130/A230 handsets at the **same** base (→ page 10).
- After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

MENU ▸ [↕] **Settings** ▸ **OK** ▸ **Date/Time** ▸ **OK** ▸ **Date** ▸ [keypad] (enter the day, month and year in 6-digit format) ▸ **OK** ▸ **Time** ▸ [keypad] (enter hours and minutes in 4-digit format) ▸ **OK** (display message: **Saved**)
▸ [end] (press and **hold** to return to idle status)

When entering the time and date, you can move the position of an entry to the left or right by pressing the control key [↕] up or down.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

- Press the key sequence: **MENU** ▸ ⑧⑧⑨⑤⑧⑦③
  The following is displayed; the current setting flashes: **973 SET: [0]**
- Press one of the following keys to specify, when this data should be copied to your phone:
  ⑨ **Never**
  or ① **Once**, in case the date/time is not set on your phone
  or ② **Always**

Your selection is displayed (e.g. 2 for "Always"): **973 SET: [2]**

- Press the display key **OK**.

Activating/deactivating the handset

Press and **hold** the ⌒ key to activate or deactivate the handset. If you place a deactivated handset in the base station or charging cradle, it will automatically activate after approx. 30 seconds.

If you remove the handset from the base station/charging cradle, the display turns off briefly.

Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

(Enter the phone number) ▸ ✆.

The phone number is dialled. (Or you can **first** press and **hold** talk key ✆ [until you your the dial tone] and then enter the number.) During the call you can adjust the earpiece volume using ⌂ and set the volume with ⌂.

End the call/cancel dialling: Press the end call key ⌒.

You can automatically insert a network provider dialling code before any phone number (➜ page 7).

Accepting a call

Press the talk key ✆ to accept the call.

When **Auto Answer** is activated (see menu overview ➜ page 16), simply remove the handset from the base station/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Prerequisites:

1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
2 The caller has asked the network provider for his/her number to be identified (CLI).

External call appears in the display if you have not requested CLIP, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

Handsfree operation (Gigaset A230/AL230A only)

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. During a call and when listening to the answer machine (Gigaset AL230A only) you activate or deactivate handsfree mode by pressing the handsfree key ✆.

For instructions on adjusting the handsfree mode volume see menu overview ➜ page 16.

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the "**With Preselect**" list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the "**Without Presel**" list, enter any exceptions to the "**With Preselect**" list.

Example:

Presel. Number	0999
With Preselect	08
Without Presel	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number		Dialled number
07112345	▸	07112345
08912345	▸	**0999** 08912345
08412345	▸	08412345

Enter preselection number via menu (➜ page 16).

Permanently deactivating preselection: Delete the preselection number with ◂C.

Temporarily cancelling preselection:

✆ (**press** and hold) ▸ **MENU** ▸ ⌂ **Preselect off** ▸ **OK** ▸ (enter number) **or** ⌂ (use number from directory) ▸ **T**he number is dialled without Preselection.

Using the directory and lists

Directory

To open the directory: press control key ▭.

You can save up to **50** (A130/AL130A) or **80** (A230/AL230A) phone numbers (max. 22 digits) with corresponding names (max. 14 characters).

Enter letters/characters ➜ page 12.

Storing the first number in the directory

▭ ▸ **New Entry?** ▸ **OK** ▸ (enter number) ▸ **OK** ▸ (enter name) ▸ **OK**

Storing further numbers in the directory

▭ ▸ **MENU** ▸ **New Entry** ▸ **OK** ▸ (enter number) ▸ **OK** ▸ (enter name) ▸ **OK**

Selecting a directory entry

Open the directory with ▭**.** You have the following options:

- Use ▲▼ to scroll through the entries until the required name is selected.
- Enter the first character of the name and scroll to the entry with ▲▼, if required.

Dialling with the directory

▭ ▸ ▲▼ (select entry) ▸ ✆

Using other functions

▭ ▸ ▲▼ (select entry) ▸ **MENU**

The following functions can be selected with ▲▼: **New Entry/Show Number/Show Name/Edit Entry/Use Number/Delete Entry/Send Entry/Delete List/Send List/ Shortcut**

Sending the directory to another handset

Prerequisites:

- The sending and receiving handsets must both be registered to the same base station.
- The other handset and the base station can send and receive directory entries.

▭ ▸ ▲▼ (select entry) ▸ **MENU** ▸ ▲▼ **Send Entry/Send List** ▸ **OK**
▸ (enter the internal number of the receiving handset) ▸ **OK**

Using shortcut keys

You can assign directory entries to the keys 2–9:

▭ ▸ ▲▼ (select entry) ▸ **MENU** ▸ ▲▼ **Shortcut** ▸ **OK**
▸ ▲▼ (select key) ▸ **OK** **or** (press the key you want to assign the entry to)

To dial, press and **hold** the required shortcut key.

Last number redial list

This list contains the ten last dialled numbers.

Dialling from the last number redial list

✆ (press **briefly**) ▸ ▲▼ (select entry) ▸ ✆

Managing entries in the last number redial list

✆ (press **briefly**) ▸ ▲▼ (select entry) ▸ **MENU**

The following functions can be selected with ▲▼: **Use Number/Copy to Dir./Delete Entry/Delete List**

Calls list/answer machine list/network mailbox list

Press **MENU** ▸ **Messages** ▸ **OK**, to open the list overview. If you have new messages, only lists with new messages are displayed. Scroll through the lists by pressing ▲▼.

An advisory tone sounds as soon as a **new entry** appears in the calls list/answer machine list/network mailbox list. **New messages** appears in the display.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Prerequisites: CLIP (➜ page 7)

Depending on the type of list set, the calls list contains (➜ page 16) answered calls, missed calls and calls recorded from the answer machine (AL130A/AL230A only).

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

Open the calls list

MENU ▸ **Messages** ▸ **OK** ▸ ▲▼ **CallsList**

The calls list is displayed as follows:
Number of new entries + number of old, read entries | **CallsList 01+02** |
Press **OK** to open the list.

The last incoming call is displayed. If necessary, use ▲▼ to select another entry.

Using other functions

▲▼ (select entry) ▸ **MENU**

The following functions can be selected with ▲▼: **Delete Entry/Copy to Dir./Date/ Time/Status/Delete List**

Calling back a caller from the calls list

MENU ▸ **Messages** ▸ **CallsList 01+02** ▸ **OK** ▸ ▲▼ (select entry) ▸ ✆

Answer machine list (AL130A/AL230A only)/network mailbox list

You can use these lists to listen to messages on the answer machine (see "Playing back/deleting messages" ➜ page 9) or network mailbox (➜ page 10).

Operating the answer machine (AL130A/AL230A only)

The answer machine is operated from the handset or via the keys on the base (➔ page 2). You can record your own announcement messages using the handset. The pre-recorded announcement is used if no personal announcement is available.

If the memory is full, **Memory full!** appears in the display and the answer machine switches itself off automatically. It activates again automatically when you delete old messages.

The answer machine has already been preset at the factory. Make individual settings using the handset.

How to set a **delay time** (time period after which you would like the answer machine to answer a call), as well as how to set the **recording length** and activate **call screening** during the recording, see menu overview ➔ page 16.

Activating/deactivating the answer machine

MENU ▸ [↕] Answer Machine ▸ OK ▸ [↕] Answer Mach. ▸ OK (✓ = on)

When you switch on the answer machine, the ∞ icon appears in the display.

Recording your own announcement

MENU ▸ [↕] Answer Machine ▸ OK ▸ [↕] Announcements ▸ OK ▸ Rec announce ▸ OK ▸ Speak after OK ▸ OK

You hear the ready tone (short tone). Now say your announcement (at least 3 sec.). Press **OK** to confirm or press ⊂ or ↩ to reject your recording. After recording, the announcement is played back for you to check.

Please note:
Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See menu overview ➔ page 16.

Playing back/deleting messages

There are three ways to start playing back messages on the answer machine.

- Start message playback via the **Answer Machine** menu:
  MENU ▸ [↕] Answer Machine ▸ OK ▸ [↕] Play Messages ▸ OK
  If you have entered a number for the network mailbox you still need to select the answer machine:
  ▸ [↕] Answer Mach. ▸ OK
- Start message playback via the **answer machine list**:
  MENU ▸ Messages ▸ OK ▸ [↕] Ans.Mach.
  The list is displayed as follows: **Ans.Mach. 01+02**
  Number of new messages + number of old, played back messages
  Press **OK** to open the list.
- Fast access to the answer machine:
  To access the answer machine, simply **press and hold** the 1 key. The integrated answer machine has already been preset at the factory. However, if you have set the network mailbox for fast access, you can change this setting (➔ page 16).

If you have new messages, playback will start with the first new message, otherwise with the first old message.

Gigaset AL230A only: The loudspeaker on the handset switches on automatically. To switch it off, press the handsfree key.

Messages consist of

- the **message header** (number/date/time) and
- the **message body** (recorded text).

The header is played back first, then the body. The phone number or the name is displayed.

Stopping and controlling playback
Controlling playback depends on the point in time at which the corresponding key is pressed.
During message playback:

2 abc	Pause playback. Press 2 again to resume.
[↕] or 1	**During playback of message header:** Go to the start of the previous message. Skipping back from the first message jumps to the last message. **During playback of message body:** Go to the start of the current message.
[↕] or 3 def	Go to the start of the next message. Skipping forward from the last message jumps to the first message.
6 mno	**During playback of message header:** Skip header. **During playback of message body:** Go to the body of the next message. Skipping forward from the last message jumps to the first message.

Additional functions during message playback

Press the display key **MENU**. Playback stops.
Select the relevant function using [↕]: **Dial Number**/**Continue**/**Handset Volume**/**Copy to Dir.**/**Delete all old**

Deleting an individual message
During playback: Press key 0 or the display key ◂C.

Deleting all old messages
During playback or pause:

MENU ▸ **Delete all old** ▸ **OK** (Confirm the security prompt)

Accepting a call from the answer machine

You can accept a call while the answer machine is recording the caller's message:

MENU ▸ **Accept** ▸ **OK**

You can also accept the call by:

- pressing the talk key
- removing the handset from the base/charger (if **Auto Answer** is activated → page 16)

Please note (Gigaset AL230A)

When **CallScreening** via the handset **is activated** and **the call can already be heard** at the handset, you can only accept the call via **MENU** ▸ **Accept** ▸ **OK**. Pressing the talk key/hands free key only activates or deactivates the hands-free mode.

Recording stops and you can speak to the caller.

Operating when on the move (remote operation)

You can check your answer machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- You have set a system PIN other than 0000 → page 16.
- The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.

Calling the answer machine and playing messages

(Dial your own number.) ▸ When you hear your announcement, press 9 and enter the system PIN.

The following keys are used for operation:

1 **During the number/date/time announcement:** Skip to the start of the previous message.
During the message playback: Skip to the start of the current message.
2 Stop playback. Press again to resume.
3 Go to the next message.
0 Delete current message.

Activating the answer machine

(Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN")

▸ (Enter system PIN)

Your answer machine is activated. It tells you how much memory time is left. The messages are now played back. The answer machine cannot be deactivated remotely.

Network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider. You cannot use the network mailbox unless you have **requested** it from your provider.

In order to use the network mailbox quickly and easily via the network mailbox list (→ page 8), the menu (→ page 16) and to use fast access via key 1 (→ page 1), you will need to enter the number in your phone:

MENU ▸ **Answer Machine** ▸ **OK** ▸ **Netw. Mailbox/Net Mailbox** ▸ (enter number) ▸ **OK**

Locating a handset ("Paging")

You can locate your handset using the base.

▸ **Briefly** press the registration/paging key on the base (→ page 1)(→ page 2).

All handsets will ring at the same time (“paging”), even if the ringers are switched off.

Ending paging: Briefly press the registration/paging key on the base (→ page 1)(→ page 2) or press the talk key or the end call key on the handset.

Registering handsets manually

You can register up to four handsets to your base station. **Each additional handset** must be registered on the base station in order for it to work properly!

1) On the handset
MENU ▸ **Settings** ▸ **OK** ▸ **Handset** ▸ **OK** ▸ **Register HS** ▸ Enter the base system PIN (default setting: 0000) ▸ **OK** ▸ **Registering** is displayed.

2) On the base
Within 60 seconds, press and **hold** the registration/paging key on the base (→ page 1)(→ page 2) for approx. 3 seconds.

Registration takes approx. 1 minute. Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1–4 are already assigned to other devices, the number 4 will be overwritten.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

MENU ▸ **Settings** ▸ **OK** ▸ **Handset** ▸ **OK** ▸ **De-register HS** ▸ **OK** ▸

Select the internal party you wish to de-register. The handset you are currently using is indicated by <. ▸ **OK** ▸ Enter the base system PIN (default setting: 0000) ▸ **OK**

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

2 handsets are registered

Press the display key **INT**, the other handset is called.

More than 2 handsets are registered

Calling a specific handset

INT ▸ (1...4, enter internal number of the handset) **or**

INT ▸ (Select the internal party) ▸ **OK or** ▸ the handset is called

Calling all handsets ("group call")

INT ▸ **or INT** ▸ **Call all** ▸ **OK or** ▸ all handsets are called

When a participant answers you can speak to them. To end the call, press .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the **INT** display key and call one or all handsets. The external participant hears the hold music. When the internal participant answers: If necessary, announce the external call.

Either press the end call key (the call is transferred to the internal participant), **or** press the display key . You are reconnected with the external participant.

When transferring a call you can also press the end call key before the internal participant answers.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference). **Prerequisite:** The **Listening in** function must be activated.

Activating/deactivating listening in

MENU ▸ **Settings** ▸ **OK** ▸ **Base** ▸ **OK** ▸ **Listening in** ▸ **OK** (= on)

Internal listening in (conference)

You want to listen in to an existing external call. Press and **hold** the key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU ▸ **Alarm Clock** ▸ **OK** ▸ **Activation** ▸ **OK** (= on)

When activated: ▸ (Set the wake-up time) ▸ **OK**

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Setting the wake-up time

MENU ▸ **Alarm Clock** ▸ **OK** ▸ **Wake-up time** ▸ **OK**

Enter the wake-up time in hours and minutes, then press **OK**.

Phone settings

For details on how to make **audio settings**, see menu overview → page 16.

For details on how to set the **system PIN** on the base station, see the menu overview → page 16.

Changing the display language

MENU ▸ **Settings** ▸ **OK** ▸ **Handset** ▸ **OK** ▸ **Language** ▸ **OK** ▸ (select language) ▸ **OK**

The current language is indicated by .

If you accidentally choose a language you do not understand:

MENU ▸ 5 2 1 (press the keys one after the other) ▸ (select language) ▸ **OK**

Activating/deactivating music on hold

You can select that your external participant hears music in case of internal recall and during call transfer.

MENU ▸ * # 0 5 # 1 7 ▸ The number for the current setting flashes:

0 = off; **1** = on ▸ enter number ▸ **OK.**

Repeater mode

With a repeater you can increase the range of your base station. You will need to activate repeater mode (➔ page 16). Repeater mode and **No Radiation** mode (➔ page 16) cancel each other out.

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU ▸ [▲▼] **Settings** ▸ **OK** ▸ [▲▼] **Handset** ▸ **OK** ▸ [▲▼] **Reset Handset** ▸ **OK** ▸ **Reset?** ▸ **OK**

Cancel the reset with [↩].

Resetting the base station

When restoring factory settings the **No Radiation** mode is deactivated, individual settings are reset and all lists are deleted.

The date and time are retained. The answer machine (AL130A/AL230A only) is ready for use approx. 15 seconds after the base has been reset.

Resetting the base via the menu

Handsets are still registered, the system PIN is not reset.

MENU ▸ [▲▼] **Settings** ▸ **OK** ▸ [▲▼] **Base** ▸ **OK** ▸ [▲▼] **Base Reset** ▸ **OK** ▸ **Reset?** ▸ **OK**

Resetting the base using the key on the base

All handsets are de-registered and the system PIN is reset to the original code **0000**.

Carry out the following steps: Remove the mains cable from the base. Hold down the **registration/paging key** on the base (➔ page 1)(➔ page 2) and reconnect the power cable to the base at the same time. Hold the key down for at least 5 seconds.

Operating the base station on the PABX/router

Operating on the router

When operating the Gigaset on an analogue port of a router you can reduce problems with **echoes** by activating the **Echo mode** (➔ page 16). If you have no problems with echoes, this function should be deactivated.

Operating on the PABX

The following settings are only necessary when your PABX requires them; see the user guide for your PABX.

When entering the digits, enter them **slowly** one after the other.

Changing the dialling mode

MENU ▸ [*] [#] [0] [5] [#] [1] [8] ▸ The number for the set dialling mode flashes: **0** = touch tone dialling (DTMF); **1** = dial pulsing (DP) ▸ enter number ▸ **OK.**

Setting recall

MENU ▸ [*] [#] [0] [5] [#] [1] [0] ▸ The number for the current recall flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms ▸ enter number ▸ **OK.**

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key [✆] and sending the phone number.

MENU ▸ [*] [#] [0] [5] [#] [1] [6] ▸ The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. ▸ enter number ▸ **OK.**

Changing the pause after the recall key

MENU ▸ [*] [#] [0] [5] [#] [1] [2] ▸ The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ▸ enter number ▸ **OK.**

Appendix

Entering letters/characters

Standard characters

Press the relevant key the number of times indicated.

Briefly press the hash key [#] to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	$	¥	¤										
2	a	b	c	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	î							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7	p	q	r	s	7	ß									
8	t	u	v	8	ü	ú	ù	û							
9	w	x	y	z	9	ÿ	ý	æ	ø	å					
0	␣ [1]	.	,	?	!	0	+	-	:	¿	¡	"	'	;	_
*	*	/	(	)	<	=	>	%							
#			#	@	\	&	§								

1) Space

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH); Size: AAA (Micro, HR03); Voltage: 1.2 V; Capacity: 450 - 1000 mAh

General specifications

DECT standard	is supported	
GAP standard	is supported	
Range	up to 300 m outdoors, up to 50 m indoors	
Base station power supply	230 V ~/50 Hz	
Environmental conditions in operation	+5 °C to +45 °C, 20% to 75% relative humidity	
Base station power consumption	A130/A230	AL130A/AL230A
In standby mode – Handset in base station – Handset outside base station	 ca. 1.0 W ca. 0.8 W	 ca. 1.2 W ca. 1.0 W
During a call	ca. 1.0 W	ca. 1.2 W

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for 24-hour support. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. The batteries are flat.	Press the end call key for **approx. 5 seconds** or place the handset in the base station. Charge or replace the batteries.
No wireless connection to the base station, **Base** flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not turned on.	Move the handset closer to the base station. Register the handset ➔ page 10. Check the mains connector on the base station ➔ page 5.
You cannot hear a ringer/ dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/ EURO CTR37.
Error tone sounds after system PIN prompt. PIN forgotten.	The system PIN you have entered is incorrect.	Reset the system PIN to the default 0000 ➔ page 12. **All handsets are de-registered. All settings are reset. All lists are deleted.**

Contact with liquid

If the device comes into contact with liquid:

1 Disconnect the power supply.
2 Remove the batteries and leave the battery compartment open.
3 Allow the liquid to drain from the device.
4 Pat all parts dry.
5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normaly be able to use it again.

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care
www.gigaset.com/service

Visit our Customer Care pages:
www.gigaset.com/service
Here you will find:
◆Frequently asked questions
◆Free software and user manual downloads
◆Compatibility checks

Contact our Customer Care staff:
Couldn't find a solution in the FAQs section?
We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom
www.gigaset.com/uk/service
Service Hotline: 084503 18190 (local call cost charge)
Ireland
www.gigaset.com/ie/service
Service Hotline: 0818 200 033
Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).
In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network.
Country-specific requirements have been taken into consideration.
We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.
A copy of the Declaration of Conformity is available at this Internet address:
www.gigaset.com/docs

CE 0682

Guarantee Certificate
United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Menu overview

Your phone has an extensive range of features. These are offered in the form of menus.
To select a function while the phone is in **idle status**, press **MENU** (open menu), use the control key ▲▼ to scroll to the function you require and press **OK** to confirm.
To return to idle status: press and hold the ⌂ key.
Not all of the functions described in this user guide are available in all countries.

Messages → page 8

Alarm Clock

Activation	→ page 11
Wake-up time	→ page 11

Audio Settings

Handset Volume (Gigaset A130/ AL130A)	Can be set to one of 5 levels.
Handset Volume (Gigaset A230/ AL230A)	Earpiece/Speaker
Ringer Volume	5 levels + "crescendo" available.
Ringer Melody	External Calls/Internal Calls/Alarm Clock
AdvisoryTones	On/off
Battery Low	On/off
Ring Tones	On/off

Answer Machine

Play Messages	Net Mailbox **	→ page 10
	Answer Mach. **	→ page 9
Answer Mach. *	→ page 9	
CallScreening *	Handset (Gigaset AL230A)	Switch screening of a message that is being recorded on the handset (hands free mode; **Prerequisite:** at least 1 handset with hands free capability is registered) or base station on/off. Deactivate screening for the **actual recording** only: press end call key ⌂.
	Base	
Announcements *	Rec announce/Play announce/Del announce → page 9	
Message Length *	Maximum/1 Minute/2 Minutes/3 Minutes	

Ring Delay *	Immediately/10 sec/18 sec/30 sec	
	Auto	If there are no new messages, the answer machine answers a call after **18 seconds**. If new messages are present, the answer machine answers a call after just **10 seconds**.
Netw. Mailbox *	→ page 10	
Set Key 1 *	Net Mailbox	Assign key 1 with network mailbox. (In idle status, press and **hold** key 1 to dial.) → page 10
	Answer Mach.	Assign key 1 with answer machine. (In idle status, press and **hold** key 1 to dial.) → page 9

* Base station **with** answer machine only.
** Base station **with** answer machine only **and** if number of network mailbox is entered.

Settings

Date/Time	→ page 6	
Handset	Language	→ page 11
	Auto Answer	→ page 7
	Register HS	→ page 10
	De-register HS	→ page 11
	Reset Handset	→ page 12
Base	Ringer Volume *	5 levels + „Crescendo" + Off (level 0) selectable
	Ringer Melody *	3 standard sounds and 3 melodies selectable
	Call list type	Missed Calls / All Calls → page 8
	System PIN	Change System-PIN (default: 0000)
	Base Reset	→ page 12
	Additional	Repeater → page 12
		Echo mode see „Operating on the router" → page 12
	ECO DECT → page 2	No Radiation on/off
	Listening in	→ page 11
	Preselection	Presel. Number/With Preselect/ Without Presel → page 7